

THE COLLABORATIVE MISSION STATEMENT

The mission of the Cuyahoga County Adult Protective (CCAP) Collaborative is to sustain a community response that coordinates services which promote positive outcomes for victims of elder abuse, neglect, self-neglect and/or exploitation by:

Creating or restoring a safe environment

- Improving victims quality of life
- Empowering victims
- Exhausting least restrictive alternatives
- Ensuring and maintaining confidentiality
- Holding offenders accountable by seeking prosecution, when needed.

To report adult abuse, neglect, self-neglect and/or exploitation, call 216.420-6700.

INTER-AGENCY COOPERATION IS AT THE HEART OF THE COLLABORATIVE

Because elder abuse victims have diverse and multiple needs, it is unlikely that any single agency can provide everything required to stop the abuse, neglect and exploitation and/or prevent its reoccurrence.

Most clients require services from several agencies. If services are not coordinated, clients may fall through the cracks which can result in negative outcomes. Unnecessary delays in interventions can also cause victims increased frustration, trauma and intrusion in their lives.

When services are well-coordinated, the need for multiple interviews are reduced. Clients have greater opportunities of achieving positive outcomes and experience a lessened degree of trauma.



Division of Senior and Adult Services 13815 Kinsman Road Cleveland, Ohio 44120 216-420-6750 www.dsas.cuyahogacounty.us

CUYAHOGA COUNTY

SERVICES AND SOLUTIONS FOR BETTER LIVING

Cuyahoga County Division of Senior and Adult Services 13815 Kinsman Road I Cleveland, Ohio 44120 Intake Line: (216) 420-6700 Fax: (216) 420-6735

www.dsas.cuyahogacounty.us



Cuyahoga County Together We Thrive



CUYAHOGA COUNTY ADULT PROTECTIVE COLLABORATIVE

CASE CONSULT MONTHLY MEETING

Hospice of The Western Reserve David Simpson Hospice House 300 East 185th Street Cleveland, Ohio 44119

The 2nd Monday Each Month 8:30 am - 10:00 am

www.dsas.cuyahogacounty.us

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What is the CCAP Collaborative?

We are an interdisciplinary team of professionals who provide a coordinated community response to victims of elder abuse.

THE COLLABORATIVE:

- Supports staff and provides insight on handling difficult cases.
- Promotes increased coordination between agencies.
- Offers checks and balances to ensure the interest and rights of the victim are addressed.
- Increases communication between agencies and individuals.
- Enhances skills & knowledge of the members related to working with older adults.
- Provides a forum for learning about different approaches and strategies used by different members.

For information on all programs call our **DSAS Intake Line 216.420.6700** ONE CALL DOES IT ALL!





How Does the Collaborative Work? MEMBERS MEET MONTHLY TO:

- Review cases where prior interventions
 were proven unsuccessful.
- Share success stories that demonstrate
 best practice techniques or interventions.
- Identify systemic problems & promote solutions through advocacy training or coordination by the team and/or other agencies, committees and also individuals.
- Members are available for emergency case consults conducted via conference call.





How to request a consult? CASES CONSIDERED FOR CONSULT MAY INVOLVE:

Unresolved client concerns

- Ethical dilemmas
- · Limited legal mandates & authority
- Explore the right of self-determination versus concerns for personal safety
- Non-voluntary interventions
- Demonstrated lack of cooperation
- Conflict of interest between the provider agencies & service networks
- Examples of teamwork & positive interventions

To request a case consult and/or to learn more about the Collaborative, please call

Natasha Pietrocola, DSAS, Cuyahoga County Adult Protective Services at 216.420.6761

or Jill Dunmire Siddiq Wade Park Veterans Administration at 216.791.3800 x 6627

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