



DSAS by the Numbers 2014-2018

Clients Served	2014	2015	2016	2017	2018
Centralized Intake	18,345	19,346	18,257	18,245	18,982
Adult Protective Services	2,014	2,028	2,390	1,944	2,338
Home Support	518	422	571	547	530
Options for Independent Living	1,477	1,558	1,558	1,490	1,468
Information Services	5,299	4,642	4,499	3,389	3,211
Community Social Services Program	1,414	1,900	2,764	3,441	3,520
Counseling Services*			18	33	34
Bed Bug Extermination Program**	23	62	94	154	124
DSAS Food Pantry/Holiday Food Baskets**				220	154
Senior Center Innovation Grant**				400	1,500
Smoke Detector Distribution Program**					34
Totals	29,090	29,958	30,151	29,863	31,895

* Data unavailable for Counseling program in 2014-2015

** Programs where no data is provided is due to the program not being operational in those years

Services Provided	2014	2015	2016	2017	2018
Adult Development	168,840	183,477	237,035	245,137	270,459
Transportation (1-way rides)	109,786	114,058	132,632	132,030	144,472
Congregate Meals	43,652	69,908	75,251	62,096	75,780
Home Delivered Meals	94,037	113,565	100,285	119,023	147,368
Adult Day Services	2,415	1,106	1,209	1,506	1,421
Homemaker Services***	76,968	80,397	86,927	80,753	89,526
Emergency Response System (Number of clients)****	700	1,168	1,147	891	926
Personal Care Assistance	8,809	9,278	16,474	14,978	15,586
Medical Transportation (Number of 1-way rides)	4,159	5,940	6,302	7,844	8,765
Chore Services (Number of clients)****	68	60	40	70	27
Grab Bar Services (Number installed)****	58	50	21	28	17
Totals	509,492	579,007	657,323	664,356	754,347

*** Includes counts for both the Home Support and Options for Independent Living programs

**** For these programs a "client" equals a "unit of service"