

696-KIDS (5437) HOTLINE for CHILD ABUSE AND NEGLECT:

- Physical abuse and neglect
- Young children home alone
- Sexual abuse
- Suspicious child deaths
- Domestic violence in the home with child present

TEEN/PARENT CRISIS:

- Risk of Harm to Self or Others Contact Mobile Crisis Child Response
 Team: 216-623-6888
- Youth committed a delinquent or criminal act Contact Detention Center:
 216-443-8400
- Parents unable or unwilling to care for child Work with family, friends, neighbors to locate a safe, temporary option. Perhaps a cooling off period.

Before You Drive to DCFS

Step 1

• OPTIONS - Explore options with family.

Step 2

•PLAN - Initiate a plan with a safe adult for at least 24 hours.

Step 3

•INFORM - Tell the family what a JR6 entails including CCDCFS custody, investigation, possible neglect complaint, and court involvement.

Step 4

 Contact DCFS Supervisor at 881-5848 BEFORE initiating JR6 or transport to Jane Edna Hunter Building.



More Resources



Resources for Police and Families

24/7 Emergency Child Placement Hotline Supervisor 216-881-5848

Access to The Centers & Providence House for short-term emergency childcare for children in DCFS custody

Domestic Violence & Child Advocacy Center

216-391-HELP (4357)

Assess and offer shelter to battered women

Witness Victim Center

216-443-7345

Services for victims and witnesses of crime

Cleveland Rape Crisis Center

216-619-6192

24/7 Hotline for crisis counseling and assistance

Frontline Mobile Crisis Child Response Team

216-623-6888

24/7 Crisis and psychiatric services

Project CALM, Applewood

216-459-9827

Low-risk misdemeanors, mental and behavioral health needs

Westhaven Youth Shelter

216-941-0063

24/7 Emergency teen shelter

Bellefaire Missing & Runaway Youth

216-570-8010

24/7 Homeless and missing youth hotline

First Call for Help

211 or 216-436-2000

United Way Social service resources

Senior & Adult Services

216-420-6700

Adult protective services for abuse, neglect & exploitation

APL Animal abuse and cruelty hotline

216-377-1630