

# NEED TO APPLY, RENEW OR REPORT CHANGES TO YOUR PUBLIC BENEFITS?



**CONTACT US TODAY!**  
**RECEIVE ASSISTANCE WITH MEDICAL,  
FOOD, AND CASH BENEFITS**

**CALL 1.844.640.OHIO (6446)**

The Contact Center allows for real-time eligibility and case changes Monday - Friday / 8:00 a.m. - 4:00 p.m.

**OR**

**ONLINE at [www.benefits.ohio.gov](http://www.benefits.ohio.gov)**

Online is an easy and efficient way to apply.  
Available 24/7.



As always, you can visit a Neighborhood Family Service Center to apply for public benefits including:

- Childcare
- Prevention, Retention, and Contingency (PRC) Program



Cuyahoga County  
Together We Thrive

**Ohio** | Benefits

# HOW CAN THE AUTOMATED CONTACT CENTER ASSIST YOU?

**CALL 1.844.640.OHIO (6446)**

**THE AUTOMATED SYSTEM WILL PROVIDE BENEFIT SUMMARY INFORMATION REGARDING MEDICAID, FOOD, AND CASH ASSISTANCE FOR EXISTING CUSTOMERS**

- **UPON VERIFYING SOCIAL SECURITY NUMBER AND DATE OF BIRTH, THE AUTOMATED SYSTEM WILL PLAY BENEFIT SUMMARY DETAILS INCLUDING**
  - **CURRENT BENEFIT STATUS**
  - **MONTHLY RECURRING BENEFIT AMOUNT FOR FOOD AND CASH**

## **REGISTER FOR TEXT MESSAGE NOTIFICATIONS**

- **SUBSCRIBE TO RECEIVE BENEFIT SUMMARY TEXT MESSAGES (STANDARD MESSAGING RATES APPLY)**
- **UNSUBSCRIBE FROM TEXT MESSAGE NOTIFICATIONS**

## **OPTIONS AVAILABLE TO SPEAK WITH A REPRESENTATIVE**

- **APPLY FOR BENEFITS AND OBTAIN INFORMATION ABOUT ASSISTANCE PROGRAMS**
- **RECEIVE HELP WITH THE OHIO BENEFITS WEBSITE**
- **RECEIVE HELP WITH MANAGED CARE PLANS**
- **RECEIVE HELP REGARDING THE OHIO DIRECTION CARD OR EPPICARD**



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