



Mission

To assure that children at risk of abuse and neglect are protected and nurtured within a family and with the support of the community.

Vision

To improve the lives of children as a result of our attention, care and support.

Values

- Safety, permanency and well-being of children
- Urgency
- Family connections
- Youth voice
- Strong partnerships
- Inclusion
- Respect for each other



3955 Euclid Avenue
Cleveland, Ohio 44115
Phone: 216-431-4500
www.cfs.cuyahogacounty.us



696-KIDS Hotline: Our 216-696-KIDS hotline is staffed 24 hours a day, 7 days a week (including holidays) to screen referrals of suspected child abuse and neglect.

Child Abuse and Neglect Investigations: Child Protection Specialists investigate suspected abuse and neglect and protect children at serious risk. Depending on the circumstances we may work with prosecutors and Juvenile Court for protective supervision, emergency custody, temporary custody, or permanent custody of a child.

Short Term and Extended Family Services: We refer children and families for a wide range of supportive services through community resources and professional service providers. Services may include:

- medical care,
- mental health,
- addiction treatment,
- behavioral intervention,
- parenting classes, and
- trauma therapy and counseling.

If your child or family needs help contact:

- **(216) 696-KIDS for urgent requests**
- **(216) 432-CARE for non-emergency information referrals.**

Foster Care: When children must be removed from their homes our staff works to place them with kinship or foster families that meet their individual needs. We also recruit, train and conduct home studies for potential foster parents, kinship caregivers and adoptive parents.

**To become a foster parent or kinship caregiver call
(216) 881-5775.**

Youth Permanency: We work with teens and young adults before and after they leave our care to ensure they have permanent supportive relationships and a plan to transition to independence.

**If you were formerly in foster care and need help call
(216) 881-5786.**

Adoption: In cases when a child comes into the permanent custody of DCFS we seek to find a forever family that meets the child's individual needs. We also make every effort to keep siblings together. The adoption process involves an application, training, home study, matching, and post-adoption services.

**For more information about adoption services please
call (216) 881-5775.**