



ONE CALL DOES IT ALL

Our Centralized Intake Unit takes calls for:
Adult Protective Services, Information Services/ADRN,
Home Support, Options, and the Bed Bug Program.
We will sort through the details for
you and route your call to the correct internal department
or external resource.

Need Service for a Senior and Don't Know Who to Call? DSAS Intake Line (216) 420-6700

If someone you know is:

- 60+ years of age
- A disabled adult aged 18 to 59
- Living in a private home or apartment in Cuyahoga County
- Lacking resources such as benefits, income, housing, medical care, or requires bed bug extermination
- Abused, neglected, self neglected or exploited

Call and speak to an Intake Specialist to discuss concerns



Division of Senior and Adult Services

AGING AND DISABILITY RESOURCE INTAKE

SERVICE LINKAGE AND REFERRALS

- Identifying benefits and in-home needs assessment
- Navigating community resources and benefits
- Assisting in client advocacy
- Locating housing, adult care homes, assisted living
- Referring to subsidized apartments, agency programs and home repairs
- Identifying meal sites, food banks and home delivered meal options

Call and speak to an Intake Specialist to discuss concerns
All Calls Are Confidential
CALL (216) 420-6700

CUYAHOGA COUNTY TOGETHER WE THRIVE

SERVICES AND SOLUTIONS FOR BETTER LIVING

Cuyahoga County Division of Senior and Adult Services 13815 Kinsman Road I Cleveland, Ohio 44120 Intake Line: (216) 420-6700 Fax: (216) 420-6735 Ohio Relay Service 711